



If no HOT WATER is present, try the following:

1. [Check the breaker](#) to see if it has been tripped (flipped).
 - ***IF it has***, try flipping it back and see if it will stay.
2. Look at your water heater.
 - If there are three pipes entering the water heater, it is a gas water heater.
 - 2 pipes are water lines, 1 pipe is gas.
3. Check to ensure the gas to your property is on.
4. Check to ensure the pilot light is still on.

If these steps do not solve your issue, submit a [Maintenance Request](#) through your Online Tenant Portal.

Warning: Per the terms of your lease, if a preferred vendor is called out to fix a problem and it is simply one of the above causes, you will be charged for the service call.